



16th October 2012

Mr John Sparkes

Compliance Manager

NSW Department of Planning and Infrastructure



23-33 Bridge St

Sydney NSW 2000

Reference A: Woodlawn Wind Farm Draft DoPI Compliance Audit Report

Dear Mr Sparkes,

Thank you for the opportunity to provide comment regarding Reference A. The following points are made in regards to the report:

- a. **5.4.1. Signage.** A new sign has been commissioned and is expected to be installed at the entrance to the substation by late October. The sign will include a local phone number which will enable parties to arrange visits to the substation office as required. Further, the Operational Environmental Management Plan (OEMP) is now available on the wind farms website. A revision of this document  nearing completion and will then be forwarded to stakeholders for comment.
- b. **5.4.2. Complaints Register.** Infigen has reviewed the information recorded in the complaints register and has now implemented a requirement to include greater detail as to how complaints are initially responded to and any subsequent follow up action. Further, all complaints are now received by Infigen's 24 hour operations centre, therefore improving the timeliness of any required response or action. The revision  procedure will be reflected in the OEMP, which is currently being updated.
- c. **5.4.3. TV Reception.** Infigen strongly disagrees with DoPI's initial interpretation of Condition of Consent No. 68. Post construction reception checks are only required where they have been requested post construction by a neighbour within 5 km of a wind turbine. This interpretation is clearly what was intended due to the requirement to undertake any such re-assessment within 3 months of the request. Given the initial requests for a baseline survey were undertaken 12 months prior to commissioning of the wind farm, any other interpretation is non-sensical.
- d. In any event, in all cases where such a request has been made, Infigen has dispatched a technician to undertake a reassessment and resolve any reception issues. It should be noted that to date that has included some locations where the wind farm had no role to play in poor reception. The area is on the boundary of two service areas (Wollongong and Canberra), therefore analog service has traditionally been poor. Since construction of Woodlawn Wind Farm the analog service has been terminated and replaced by a digital signal. In 2012, the geographic source of the digital signal was changed and numerous households were required to adjust their digital aerial as a result. The commissioning of a digital TV service and the subsequent commissioning of a new digital

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transmitter in a new geographic area had nothing to do with Woodlawn Wind Farm. Despite this, Infigen has undertaken works to improve TV reception whenever requested. This includes residences that declined to participate in the TV reception baseline studies undertaken prior to construction. Given Infigen has not only re-assessed TV reception at those neighbouring residences that requested such a survey post construction (including those residences where no baseline survey was conducted) and undertaken rectification works where required, Infigen has exceeded the requirements of this condition of consent.

- e. **5.4.4. New Houses.** The house referred to in the report is immediately adjacent to a pre-existing house (within 20m). The noise audit conducted as part of Reference A specifically states that noise at the pre-existing residence is compliant with the conditions of consent. Therefore, no further action is required at the new residence.
- f. **5.4.5 Energy Efficient Lighting.** All fluorescent tubes and any older style light bulbs located at the substation are currently in the process of being replaced with energy efficient lighting. In the case of fluorescent tubes, the old style T8 tubes are being replaced with T5 tubes which are approximately 50% more efficient. Compact fluoro and / or LED lights will replace all other light bulbs. The change out will be complete by late October 2011.

Kind regards,



David Griffin
| GM Development